

Security & Privacy Details



Ring Video Doorbell 2

Firmware version: Not disclosed

The device was manufactured in: United States



Security Mechanisms

Security updates	Automatic	+
Access control	Password - user generated - user changeable, multi-factor authentication, single user account is required	+
Security oversight	Not disclosed	
Ports and protocols	https://support.ring.com/hc/en-us/articles/205385394-The-Protocols-and-Ports-Used-by-Ring-Devices	
Hardware safety	Not disclosed	
Software safety	https://shop.ring.com/pages/privacy	
Personal safety	Not disclosed	
Vulnerability disclosure and management	Not disclosed	
Software and hardware composition list	Not disclosed	
Encryption and key management	https://shop.ring.com/pages/privacy	



Data Practices

	Visual	Audio	Movement
Sensor data collection			
Sensor type	Camera	Microphone	Passive infrared motion detectors
Collection frequency	Continuous - option to opt out	Continuous - option to opt out	Continuous - option to opt out
Purpose	Providing device functions	Providing device functions	Providing device functions
Data stored on device	No device storage	No device storage	No device storage
Local data retention time	No device storage	No device storage	No device storage
Data stored on cloud	Not disclosed	Not disclosed	Not disclosed
Cloud data retention time	60 days	Not disclosed	60 days
Shared with	Third parties, government	Not disclosed	Not disclosed
Sharing frequency	Not disclosed, when required by law	Not disclosed	Not disclosed
Sold to	Not sold	Not sold	Not sold
Other collected data	Contact info, account info, payment info, app geolocation info, product setup info, device tech info, user interaction		
Data linkage	Not disclosed		
What could be inferred from user's data	Not disclosed		
Special data handling practices for children	No		
In compliance with	GDPR		
Privacy policy	https://shop.ring.com/pages/privacy		



More Information

Call Casa with your questions at	1 800 656 1918	+
Functionality with no internet	Not disclosed	+
Functionality with no data processing	Not disclosed	+
Physical actuations and triggers	Not disclosed	+
Compatible platforms	Amazon Alexa	+