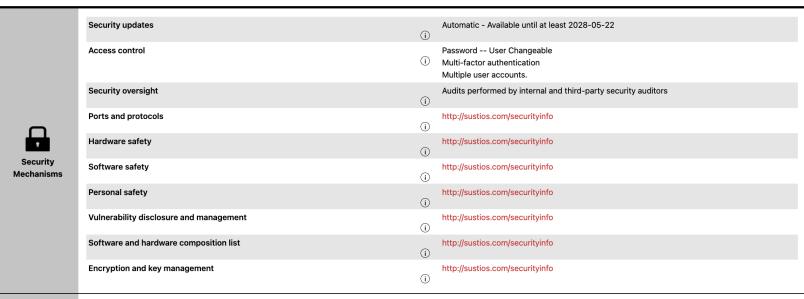# Security & Privacy Details
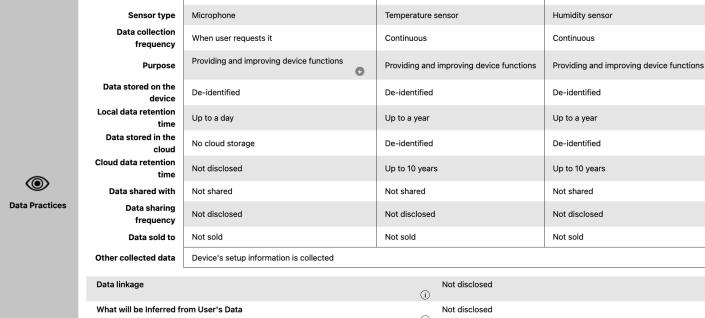
Sustios

Smart Thermostat S1000
Firmware version: 2.5.1 **- updated on:** 2023-05-15
The device was manufactured in: United States

Security Mechanisms

Security updates ⓘ	Automatic - Available until at least 2028-05-22
Access control ⓘ	Password -- User Changeable Multi-factor authentication Multiple user accounts.
Security oversight ⓘ	Audits performed by internal and third-party security auditors
Ports and protocols ⓘ	http://sustios.com/securityinfo
Hardware safety ⓘ	http://sustios.com/securityinfo
Software safety ⓘ	http://sustios.com/securityinfo
Personal safety ⓘ	http://sustios.com/securityinfo
Vulnerability disclosure and management ⓘ	http://sustios.com/securityinfo
Software and hardware composition list ⓘ	http://sustios.com/securityinfo
Encryption and key management ⓘ	http://sustios.com/securityinfo

Data Practices

Sensor data collection	Audio	Temperature	Humidity
Sensor type	Microphone	Temperature sensor	Humidity sensor
Data collection frequency	When user requests it	Continuous	Continuous
Purpose	Providing and improving device functions	Providing and improving device functions	Providing and improving device functions
Data stored on the device	De-identified	De-identified	De-identified
Local data retention time	Up to a day	Up to a year	Up to a year
Data stored in the cloud	No cloud storage	De-identified	De-identified
Cloud data retention time	Not disclosed	Up to 10 years	Up to 10 years
Data shared with	Not shared	Not shared	Not shared
Data sharing frequency	Not disclosed	Not disclosed	Not disclosed
Data sold to	Not sold	Not sold	Not sold
Other collected data	Device's setup information is collected		

Data linkage ⓘ	Not disclosed
What will be Inferred from User's Data ⓘ	Not disclosed
Special data handling practices for children ⓘ	Not disclosed
In Compliance with ⓘ	Not disclosed
Privacy policy ⓘ	Not disclosed

More Information

Call Sustios with your questions at ⓘ	Not disclosed
Email Sustios with your questions at ⓘ	info@sustios.com
Functionality when offline ⓘ	Limited functionality on offline mode
Functionality with no data processing ⓘ	Not applicable
Physical actuations and triggers ⓘ	Not disclosed
Compatible platforms ⓘ	Not disclosed